

AUTHORIZATION TO BILL

September 3, 2021

Dear Tallahassee International Airport Users:

Effective October 1, 2021, the Tallahassee International Airport ("TLH") has authorized Vector Airport Systems, LLC ("Vector") to begin billing and collecting General Aviation ("GA") landing fees and security fees (collectively, "Landing Fees") for GA and commercial charter operations on our behalf.

Vector's billing information may be accessed via the Vector Customer Portal (website), which is a self-service customer payment portal that allows aircraft operators to log into their accounts, view and export to Excel, request invoices, process credit card payments, and update contact information. For billing information and to access the Vector Customer Portal, please visit https://myaccount.vector-us.com or contact Vector's billing service team at:

- billing@vector-us.com or (888) 588-0028 Option 01 or X700
- Vector's office hours are Monday Friday, 9AM ET 5PM ET with most federal holidays observed as well as Christmas Eve and the Friday after Thanksgiving.

If you have any questions, please feel free to contact us at <u>TallahasseeInternational@talgov.com</u>. The Airport's website has further details concerning the Landing Fee and can be found by visiting: https://www.talgov.com/airport/landingfees.aspx

Sincerely,

David J. Pollard, C.M. **Director of Aviation**

DENNIS R. SUTTON

Inspector General