



Frequently Asked Questions

What time does the Airport open?

Passenger terminal opens at 3:30 a.m.

Airline ticket counters open at:

- American Airlines 4:00 a.m.
- Delta Air Lines 4:00 a.m.
- Silver Airways 4:00 a.m. Monday–Friday; Saturday 8:15 a.m.; Sunday 2:45 p.m.

What airlines serve TLH Airport?

American Airlines, Delta Air Lines, and Silver Airways.

How long before my flight should I arrive at the Airport?

Air carriers recommend passengers arrive at least 1 ½ hours prior to departure time and at the boarding gate at least 30 minutes prior to departure.

How do I check on the current status of my flight?

For the most current information, please click the applicable link below:

Arrivals: <http://www.talgov.com/airport/arrivals.aspx>

Departures: <http://www.talgov.com/airport/departures.aspx>

Flight Tracker: <http://www.talgov.com/airport/flightracker.aspx>

What is the physical address of the airport?

The address is 3300 Capital Circle Southwest, Tallahassee, FL 32310

What are the parking options and rates at the Airport?

Click here for parking rates <http://www.talgov.com/airport/airportparking.aspx>.

What forms of payment are accepted for parking?

Cash and credit cards (American Express, Discover, MasterCard and Visa).

What are the parking options available at TLH?

Public parking, valet parking and cell phone waiting lot (drivers will be required to remain in their vehicles, while parked in the cell phone lot).

What hours are parking available at TLH?

The public parking lot is available 24-hours a day.

Do you have “Express” pay parking lanes at TLH?

Yes, Lanes are labeled “Express Lane”

Can I reserve a parking space?

There are no reserved parking spaces. Parking is on a first-come, first-serve basis.

How can I learn about employment opportunities at TLH?

The Aviation Department is operated by the City of Tallahassee. For inquiries about positions available at the Airport or other City departments, please visit www.talgov.com click on Browse City Job Openings for positions currently available.

For information about job opportunities at businesses located at the Airport (i.e. airlines, rental car agencies and food & beverage concessions, etc.), you may contact the businesses directly or visit their websites.

Does TLH have currency exchange?

TLH currently does not offer currency exchange services; however, there are ATMs located pre-security and post-security in the terminal.

How can I volunteer at TLH?

Volunteer through the Airport Volunteer Ambassador Program. For more information, visit airport.ambassador@talgov.com

Does TLH have free Wi-Fi service?

TLH does provide free Wi-Fi internet services to its customers

To get online, follow these simple steps:

- Launch your internet browser
- Click on "TLH Free Wi-Fi"
- Accept the Terms and Conditions

If you have trouble making a connection, call (850-891-7818) for customer support.

Where do I find statistics about TLH?

Click here for Airport Facts & Figures: Yearly and Monthly Statistics

<http://www.talgov.com/Aiport/AirportStatistics.pdf>

Can I accompany a minor child or an elderly traveler or physically challenged passenger to their gate?

Yes, please visit your airline's ticket counter to request an Authorized Escort Pass.

What can I take in my carry-on baggage?

Please click here for more information: <http://www.talgov.com/airport/travelsmart.aspx>

Where do I go to pick up my pet or other live cargo?

Live cargo arrivals at are handled by the individual airlines; please contact your airline directly to make live cargo arrangements.

Who do I contact to retrieve Lost and Found items?

- Airline(s) click here: <http://www.talgov.com/airport/airlines.aspx>.
- Tallahassee Police Department (TPD) Lost and Found at 850-891-7567

- Transportation Security Administration (TSA) at 850-504-6200; for items left at security checkpoint

Are there rental car agencies on-site or near the Airport?

Rental car agencies (RAC) are located in the Main Terminal, across from baggage claim. Available RAC's are: Alamo/National, Avis/Budget, Dollar/Thrifty, Enterprise and Hertz. Click here for more information: <http://talgov.com/airport/ground.aspx>.

What forms of public transportation serve the Airport?

Taxis, transportation network companies, limousines, shuttles, and car rental companies provide alternative transportation. Click here for more information on ground transportation at the Airport: <http://talgov.com/airport/ground.aspx>.

Travel Tips

The tips and informative materials found below will ensure a brief and thorough security experience at any of the airports served by TSA.

- [Prepare for Takeoff](#)
- [Prohibited Items](#)
- [Transporting Special Items](#)
- [Traveling with Children](#)
- [Persons with Disabilities & Medical Conditions](#)
- [Security Awareness](#)