

## General StarMetro Information

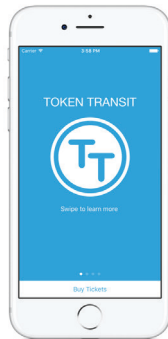
Fare options	Cost
Transfers	FREE
Children Under 5 Years Old	FREE
K-12, FAMU & FSU Students*	FREE
Reduced One-Trip Fare*	\$0.60
Regular One-Trip Fare	\$1.25
One-Day Unlimited Fare	\$3.00
Seven-Day Reduced Fare*	\$7.50
Seven-Day Unlimited Pass	\$10.00
Monthly Pass Reduced Fare*	\$19.00
Monthly Pass	\$38.00

\*A valid ID card is required.

### Exact change or overpayment required when paying on a bus.

Reduced fare is for seniors 60 years or older, people with disabilities, and people with a Medicare card. To ride a StarMetro bus, children under 48" tall must be accompanied by an adult.

Customers may purchase bus passes on their smartphone using the **Token Transit** app or in person at C.K. Steele Plaza and the StarMetro administrative office, located at 555 Appleyard Drive. In-person payments can be made with cash or a debit/credit card.†



† A convenience fee applies for in-person debit/credit purchases.

# FLEX

## Lake Jackson (Monday - Friday)

StarMetro  
850.891.5200  
[Talgov.com/StarMetro](http://Talgov.com/StarMetro)

Revised: June 20, 2018



Businesses and Homes  
West of Lake Jackson



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# Lake Jackson FLEX Service



Serving a designated area west of Lake Jackson, Monday - Friday, 6 - 9 a.m. and 4 - 7 p.m.

### What is a FLEX Service?

FLEX service is a “call ahead” curb-to-curb, flexible transportation service, which serves a dedicated area (highlighted in green on the map). FLEX is available to the public and has no eligibility requirements. You can be picked up and dropped off at any location within the FLEX area. It’s that convenient!

### How To Use This Service

- Call 891.5199 (Mon - Fri 6:30 a.m. - 5 p.m.) *at least two hours in advance* of the time you and your party want to travel.
- For a morning pickup before 8:30 a.m., call the day before (or on Friday for a Monday morning pickup).
- All Lake Jackson FLEX riders (including children) must schedule their trips. Unscheduled passengers are allowed to board at the Lake Jackson Town Center if seats are available.
- Pickup times are available on a first-come, first-served basis.

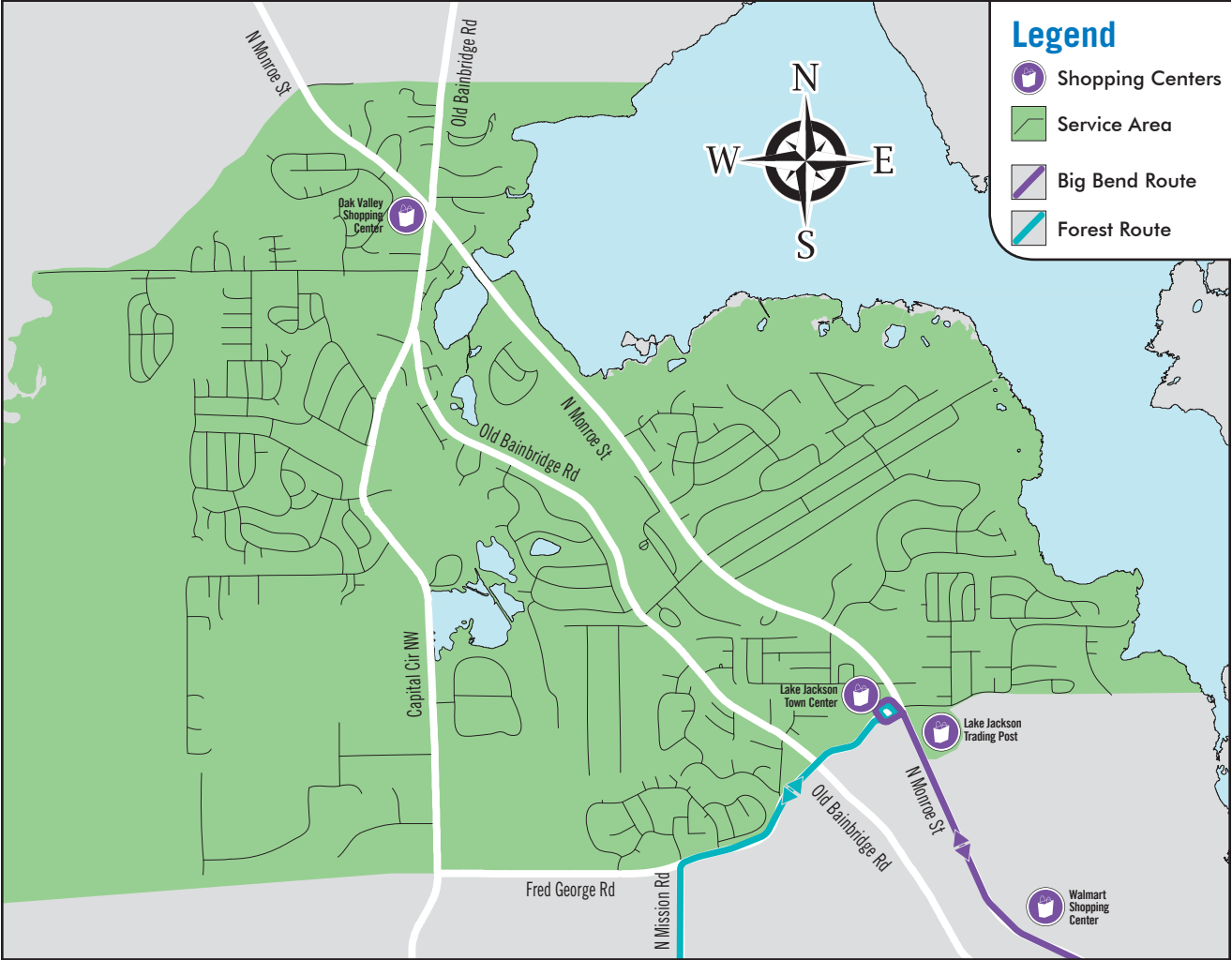
### Lake Jackson FLEX Highlights


Service is available Monday through Friday during peak commute hours, 6 - 9 a.m. and 4 - 7 p.m. (Not available on weekends)

This FLEX route has set arrival times at the Lake Jackson Town Center. (See timetables to the right.) The designated times allow customers to connect with two of StarMetro’s fixed routes (Big Bend and Forest), thereby providing access to all StarMetro routes.

### Helpful Tips

- Pickup times are available on a first-come, first-served basis.
- Call as early as possible.
- When you call, please say “I would like to schedule a Lake Jackson FLEX trip.”
- You may schedule up to two weeks of pickups at one time.
- Please be ready five (5) minutes before your scheduled pickup time.
- The FLEX guarantees a connection to StarMetro’s fixed routes *only* at the times listed.
- If you need to cancel your trip, please call at least one hour in advance. If a vehicle is dispatched for you and you have not cancelled, it will be considered a “No Show.” Two or more “No Shows” may result in suspension of your service.
- The FLEX bus has a bike rack, which holds 2 bikes.



 Lake Jackson FLEX Connection Times at the Lake Jackson Town Center 6 to 9 a.m. & 4 to 7 p.m.			
Lake Jackson FLEX Arrives	<b>B</b> Big Bend Route Arrives (Northbound)	<b>F</b> Forest Route Arrives (Northbound)	Lake Jackson FLEX Departs
every hour on the :30	every hour on the :30	every hour on the :15	every hour on the :35