1. Close all Chrome windows and reopen.

2. Click on the three dot menu icon in the top right corner of the Chrome window.

3. Go to History and then select History

4. Select Clear Browsing Data

5. **IMPORTANT!** Make sure you select “All time” from the time range drop down, then select “Clear Data”. Depending on how long it’s been since cache was last cleared, this may take a minute to complete.

6. If you are still having trouble applying for a permit using our site, please call us at:

   (850)891-7001 (option 2 for Building Inspection or option 4 for Land Use and Environmental)