

City of Tallahassee Water Utility

Environmental Policy Statement

It is the policy of the City of Tallahassee Water Utility to conduct our operations in an efficient, effective, responsive and environmentally sound manner. We will fulfill our public trust to protect the environment and public health by providing high quality water and wastewater services based on the Utility's vision of being the:

- Water and wastewater service provider of choice, with
- Attention to quality and customer service,
- Technology and training to promote employee excellence,
- Education of our community, and
- Reliability to meet present and future service demands.

The City of Tallahassee Water Utility commits to:

- Conducting our operations in a manner that protects the environment, our employees, and members of our community.
- Meeting or exceeding all requirements of laws, regulations and permits applicable to our operations.
- Assisting our customers and educating the community about recycling, prevention of pollution, water conservation and environmental issues.
- Managing assets and resources responsibly by developing strategic plans to ensure that our operations are conducted in an efficient and cost-effective manner that meets the needs of the community and protects the environment.
- Annually making a public report on the environmental performance of our operations.
- Establishing an environmental management system (EMS) to implement this policy, train our staff, and establish a goal of continuous improvement that goes beyond compliance.
 - The EMS will be consistent with the ISO 14001:2004 Environmental Management System Specification.
 - The framework for development and implementation is established in the Water Utility EMS Manual.
 - To make the best use of limited resources, implementation will follow a phased approach beginning with the Wastewater Treatment Division, and continuing with the Water Quality, Distribution and Collection, Engineering, and Administrative Divisions.
 - As each Division establishes and implements its EMS, the Department will seek third-party certification to the ISO 14001:2004 Standard.

Approved by:

 1/18/07  1/22/07
James J. Oskowis, P.E. Date Ricardo Fernandez Date
General Manager, Water Utility Assistant City Manager, Utility Services

 1-23-07
Anita Favors Thompson Date
City Manager