

PROJECT SHARE

Helping Those Truly in Need

While the cooler temperatures of winter bring a welcome relief to some citizens from Tallahassee's long hot summer, it can also be an extremely difficult time for other local citizens. Imagine struggling to put enough money together to simply pay for heating your home during the cold months of winter.

Fortunately, the City has a long-standing program allowing you to help those truly in need. The City's Project Share program, now in its 24th year, has aided thousands of Tallahassee utility customers needing assistance. In the 23-year history of Project Share, thousands of needy families have received assistance paying their utility bills thanks to the generosity of City utility customers. Project Share funds are administered locally by the Capital Area Community Action Agency, and each application is carefully screened to ensure funds are distributed to those truly in need.

The City offers a convenient pledge program to collect funds for Project Share. Simply indicate whatever amount you wish to add to your monthly utility bill by completing the nearby pledge form and returning it with your next utility payment.

All pledges are tax deductible and will be automatically transferred into the Project Share account, making the funds immediately available to help those citizens in Tallahassee who need it the most! For more information on Project Share or if you know of anyone needing assistance, please contact Your Own Utilities at 891-4YOU (4968) or the Capital Area Community Action Agency at 222-2043; or visit online at Talgov.com/YOU.

PROJECT SHARE

Please clip, fill out, and return this coupon with your next utility bill payment.

YES! I'd like to get involved in Project Share.

I hereby authorize the City of Tallahassee to add the pledge amount indicated below to my next monthly bill and continue until I notify the City of Tallahassee that I no longer wish to participate. I understand that my contributions are 100 percent tax deductible.

Monthly Project Share Pledge

\$1 \$3 \$5 Other \$ _____

Name: _____

Address _____

Signature: _____

Utility Account #: _____

Daytime phone: _____

If you prefer, you may make a one-time donation. Please make your check or money order (in any amount) payable to Project Share and mail it in with your next payment. Thank You!

H1N1 Swine Flu Vaccinations Available



The Leon County Health Department is scheduling H1N1 Swine Flu vaccination clinics weekly, as soon as it receives its vaccine

shipments. For clinic schedules and locations, please visit MyFluSafety.com. Click first on "Flu Clinic Locations" and then on "Leon County" for Leon clinics. The web page is updated every Friday afternoon.

For information about the disease, call the Florida Flu Information Line at 1-877-352-3581 or the Leon County Flu Information Line (recording) at (850) 606-8070.

The Leon County Health Department reminds you to cover your coughs and sneezes, wash your hands often and stay home if you are sick. Health officials continue to recommend that people call their physicians about getting the seasonal flu vaccination as well as the H1N1 Swine Flu vaccination.

For more information on your City government,

TALGOV  COM



INSIGHT is published monthly by the City of Tallahassee's Department of Communications to inform citizens

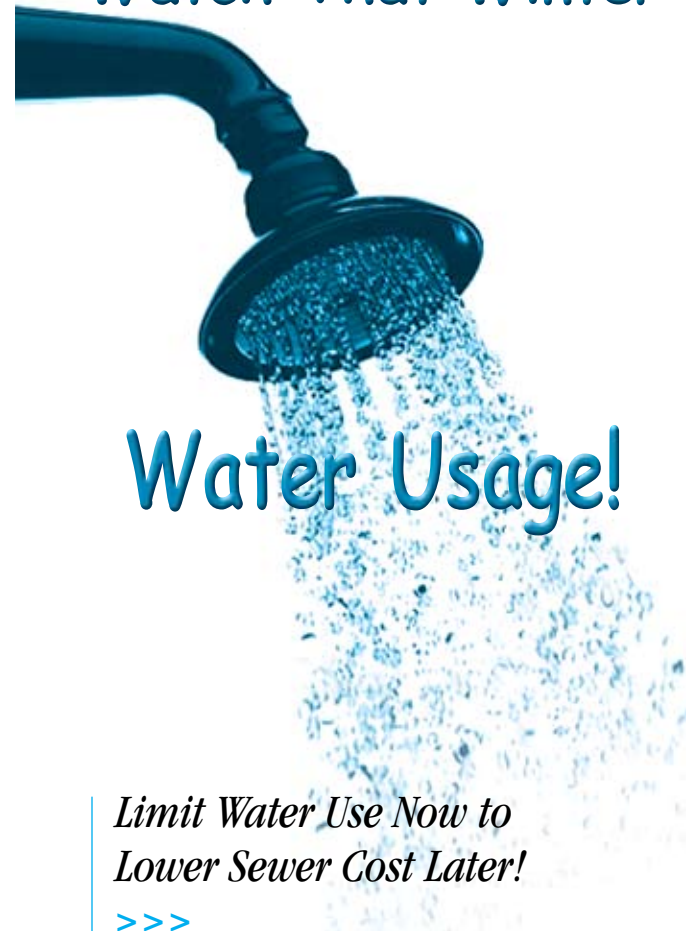
about City services and related items of interest. For more information, call 891-8533 or visit the City's website at Talgov.com. If you require an accommodation because of a disability in order to participate in a program, service or activity, please contact the appropriate City department. For persons using a TDD, please call 711. Requests should be made at least 72 hours in advance. Sign language interpreters require 10 days advance request.



NOVEMBER 2009

INSIGHT

Watch That Winter



Limit Water Use Now to Lower Sewer Cost Later!

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ENERGY TIP

Set Your Home's Heating Thermostat Carefully!



Save energy and money this winter by reviewing these important tips on properly using your home thermostat.

In cold weather, set your central heating thermostat

carefully and accurately. The recommended daytime indoor temperature in winter is **68 degrees**, while nighttime recommended settings differ according to your type of heating equipment.

Electric Heat Pump: At night, reduce the setting to 65 degrees (or lower if you have a programmable thermostat). With a non-programmable thermostat, if you drop the overnight temperature much lower than 65, raise the temperature only 2-3 degrees at a time the next morning. This will minimize operation of inefficient supplemental electric heat strips, which can triple your operating cost. Look for a small light on your thermostat that signals strip operation – and avoid the strip-heating mode, if possible.

Natural Gas, Propane Gas or Oil Furnace: At night, adjust your thermostat down to 60 or 55 degrees, or even turn the unit off. A gas or fuel-oil furnace will reheat the house quickly in the morning, at undiminished efficiency. It delivers hot air from the registers.

Electric Resistance "strip" heating: Lower the temperature to 60 or 55 degrees overnight, or even turn the unit off. Electric strip is the most expensive central heating system to operate, so set your thermostat low at night to avoid high costs.

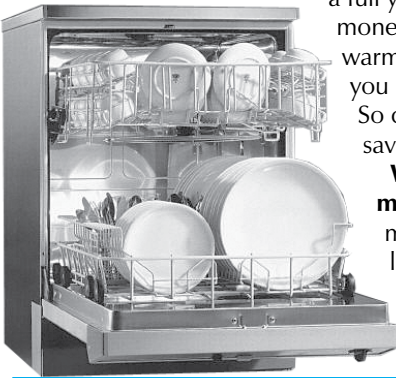
Set your thermostat's FAN selection to AUTO; never set it to ON. Avoid the ON setting, which operates your indoor-air distribution fan nonstop. The ON setting will increase duct leakage, increase your costs and reduce your comfort.

If you have a Heat Pump, look closely at your thermostat to make sure it's not accidentally set to EM HEAT or EMERGENCY HEAT. Operating costs can triple in the Emergency Heat mode. On some programmable thermostat screens, the EM HEAT message is lettered very small and can be easily overlooked.

Need more information? Call 891-4YOU (4968) and route to Energy Services or visit us online at Talgov.com/YOU.

Limit Water Use Now to Lower Sewer Cost Later!
Watch that winter water usage!

Each year in April, the City sets your residential maximum sewer charge based on winter usage. The City calculates your Sewer Max based on the second highest month of water usage as billed during December through March. The Sewer Max remains in effect for



a full year and saves you money through the warmer months when you may be using more. So conserve now and save later!

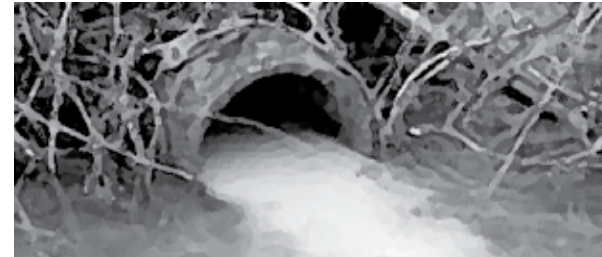
Why the four winter months? Typically, most customers use large amounts of water during the hot summer months - watering lawns and

gardens, taking frequent showers, washing cars, and so on. Customers usually reduce their water usage in the winter. So rather than billing based on heavy summer use, the City uses the winter months when your water use should be a good deal less.

Why the second highest month? Even if you have a month of high water usage during the four winter months, the City uses the second highest consumption month to further ensure you get the lowest charge possible.

So check your home now for water leaks, especially in sinks, inside and outside faucets and toilets. Run full loads in the dishwasher and use appropriate load settings for your washing machine. For more information on sewer bills, water conservation and ways to save water and money, visit Talgov.com/YOU or contact Your Own Utilities at 891-4YOU (4968).

Stormwater Illicit Discharge Reminder



The City's stormwater drainage system of culverts, ditches and ponds helps protect our community from flooding and also treats pollutants prior to their reaching local lakes and ponds. Illicit discharges or dumping into these systems are illegal because they can harm their ability to manage floodwaters and/or allow pollutants to mix in with surface waters. If you observe any illicit discharge, connection, spill or dumping of pollutants into the stormwater system, please report it to Utility Customer Services at 891-4YOU (4968). For more information on pollutants and the City's drainage system, please call Stormwater Management at 891-6860, or visit Talgov.com/YOU.

CALENDAR —————
DECEMBER

- 2** City Commission regular meeting at 4 pm
- 9** Community Redevelopment Agency Board meeting at 3 pm
- 9** City Commission regular meeting at 4 pm
- 18** Winter Festival 'Songs of the Season' concert event (includes live music, Santa and children's activities, 6-9 pm at Kleman Plaza
- 19** 23rd annual Winter Festival and Celebration of Lights; 3-10 pm downtown (visit Talgov.com for festival information)
- 25 Christmas holiday;** administrative offices closed (City solid waste collection schedules change during holiday weeks – please visit Talgov.com/YOU for information on schedule changes during Christmas week)
- 1/1/10 New Year's holiday;** administrative offices closed (City solid waste collection schedules change during holiday weeks – please visit Talgov.com/YOU for information on schedule changes during New Year's week)

All meetings are held in the City Commission Chambers, located on the second floor of City Hall (300 S. Adams St.), unless noted otherwise. Meeting dates, times and locations are subject to change. City Commission meetings are shown live on WCOT, the City's government access channel, Comcast Cable channel 13, and replayed the following Thursday at noon and 7:30 pm, and the following Saturday and Sunday at 2 pm. Call the Department of Communications at 891-8533 for more information or view the current City Commission agenda via the Internet at Talgov.com.